

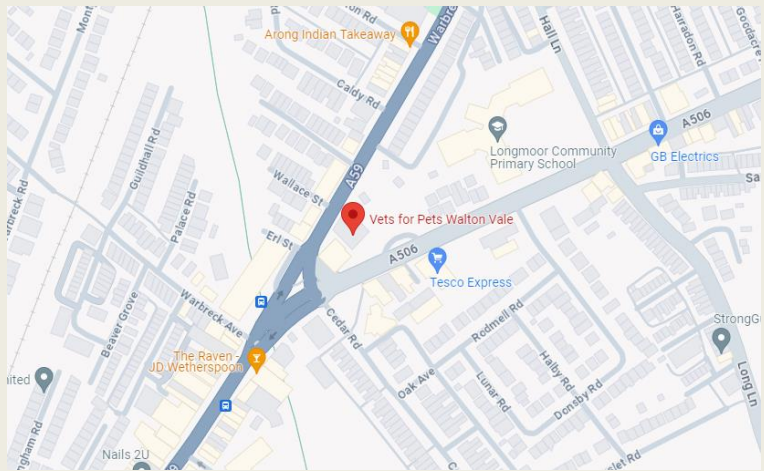
IMR Placement Information

Walton Vale Vets for **Pets**

Welcome to the practice! We hope you find your time with us useful. This document contains information about the practice and how to get the most out of your placement.

The Practice

Walton Vale Vets For Pets is a single site RCVS Accredited Small Animal General Practice. The practice is owned by David with Vets For Pets providing business support. The practice has seven consulting rooms, an imaging suite, prep, theatre, dental suite and four wards.



Our address is 1 Longmoor Lane, Liverpool, L9 0EA. Our contact number is 0151 525 9646 and the main practice email address is waltonvale@vetsforpets.com. Our website has the up to date team on at www.vets4pets.com/waltonvale

The practice is open from 8am-8pm Monday - Friday, 8.30am-5pm on Saturday and 10am-4pm on Sunday. Our Out Of Hours care is provided by VetsNow Liverpool.

There is limited parking at the front of the practice. If you park in our car park, please enter your car registration on the tablet at reception every day you are on placement. If there is no space when you arrive, there is a car park next door which costs approximately £2 per day. We are a short walk from Orrell Park train station and there are multiple bus routes from the city centre that stop outside the practice.

We have a large spacious kitchen to take breaks. If you prefer, we also have a Tesco, Subway, Pizza Hut and bakery over the road from the practice.

We also have a Clinical Training Academy, so may have visitors using this space during your placement.

Walton Vale Vets for **Pets**

Facilities

We know it can be daunting entering a practice and not knowing where things are! There is a Google Tour of the practice on the main practice website so you can get an idea of the place before arriving.

There are three toilets in the building – an accessible toilet in reception, an accessible toilet with shower off the kitchen and a smaller toilet off the kitchen.

The locker room is also off the kitchen. The two UCLAN lockers are grey and labelled.

The kitchen has a coffee machine and water filter – feel free to use! There is a fridge and freezer, microwave, toaster and air fryer.

The Training Room can be used for meetings and a quiet space. There are bean bags in the cupboard in here if you need to relax – just please pop them back after use.

The library is above the computers in the nurse station off prep. Feel free to take them to the training room – please just return them after use.

WiFi

There is WiFi throughout the building

- Name: V4P_Visitor
- Password: petscomefirst

Computers

There are computers located throughout the building. We will give a brief overview of the system during your first week and we will provide a username and password for use during your placement. There are two laptops at the back of the training room that can be used for study or reviewing cases. There is also a laptop at the front of the training room and this can be displayed on the large monitor for group discussions.

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Team & Support

All colleagues are listed on the practice website with photos. Below are some key members you will meet.

Clinical Tutors



David Donovan
Veterinary Surgeon
Practice Owner
Clinical Tutor
Mental Health First Aider



Leanne O'Connor
Veterinary Nurse
Team Leader
Clinical Tutor



Jess Johnson
Veterinary Nurse
Clinical Tutor

Wellbeing Contact



Rachel Collins
Client Care Team Leader
Wellbeing Contact

Walton Vale Vets for **Pets**

Team & Support

Absence

If you are unable to attend your placement for any reason, you can call the practice 24 hours a day. On hearing the voice prompts, press 7 and you will be directed to one of the Team Leaders. If there is no answer, please leave a voicemail and this will be sent to all the Team Leaders.

Clinical Tutors

If there is no Clinical Tutor on site, our Veterinary Surgeons & Registered Veterinary Nurses will be able to provide any support required.

Walton Vale Vets for **Pets**

Health & Safety

The information below is important to know while on site with us. A member of the team will do an induction on your first day to show you the important features. You will be asked to complete a Student Information Form on your first placement. This provides us with any important medical information and emergency contact details in case you become unwell during your placement. These will be kept on file so you only need to complete this on your first placement.

Fire

Fire alarms are tested outside of working hours. If the alarm sounds, please leave by the nearest usable exit. The meeting point is the entrance to the car park.

There are three exits

- The main doors at reception. In an emergency, press the green button on the left of the doors to release the lock.
- Side door into the alley. There is a gate into the car park past the bins. Push the green button on the gate to open it in an emergency
- Door in kitchen. This takes you to the back of the practice. Please walk around the Black Bull Pub to meet in the car park

If you discover a fire, push one of the red fire alarm call points and leave the building immediately. Fire extinguishers should not be used if you have not received training.

First Aid

The first aid kit, eye wash, burns kit and resuscitation mask are located in the labelled cupboard in the kitchen. If you require first aid attention, please see David or Rachel Hughes-Wiseman. If they are not on site, the nearest hospital is Aintree Hospital.

If you have an accident, please scan the QR code in the First Aid cupboard and complete the questions.

Radiation

We have two Controlled Areas - the imaging suite and the dental suite. If the warning light is on, you can only enter with permission of the person taking radiographs. You must not be in the Controlled Area during an exposure. The local rules are on the door to each Controlled Area.

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Health & Safety

Biosecurity

Sinks with soap are located in all rooms in the building. PPE is available in all clinical areas.

The isolation ward will be highlighted during your induction. Please review the sign on the door before entering which will inform you of the appropriate precautions that need to be taken.

The utility room has information about the disinfectants used and the colour coded cleaning system in the practice.

A copy of the full biosecurity policy is in the IMR Information Folder on top of the UCLAN lockers.

UCLAN Contact Poster

This is located inside the cupboard in the Training Room. A copy is also in the IMR Information Folder on top of the UCLAN lockers.

Setting Expectations

Social Media

Client confidentiality must be maintained at all times. Information, photos or videos with identifiable patients or client information must not be used on social media or outside of the practice without client consent.

Our surgery consent forms do have the options for clients to consent to pet photo and video use, but this should only be via the practice social media and not personal accounts.

We would love to share your placement here on our social media. We will request consent for photos and information during your first week, but understand if you are not comfortable with this, so please let us know if that is the case.

**We hope you have found this information useful,
and feel free to get in touch with any other
questions!**